

Project	Agency/Department	Category	Goal	Planned Cost	Objective
California Child Support Automated System - Child Support Enforcement CCSAS-CSE	State & Consumer Svcs/Franchise Tax Board	Case Management	Improve Access to Government Services	\$1,450,431,964	This project will develop a single statewide system for child support. See the CCSAS - State Disbursement Unit project for the collection and disbursement functions of CCSAS. Together the two projects represent the full new child support function for the state.
California Child Support Automation System - State Disbursement Unit (CCSAS-SDU)	State & Consumer Svcs/Franchise Tax Board	Business Applications	Improve Access to Government Services	\$224,245,504	This project will develop a single statewide system for child support collections and disbursements.
Unemployment Insurance Modernization (UI MOD)	Labor/Employment Development Department	Network/Telecom	Improve Access to Government Services	\$112,984,247	This project will allow Employment Development Department's (EDD) customers to submit certifications for Unemployment Insurance (UI) benefits via the Internet or the telephone. It will also allow customers to submit address changes via the Internet. Additionally, the project will completely replace the EDD's current UI call center platform and will greatly increase the EDD's ability to handle its call volumes.
Automated Collection Enhancement System (ACES)	Labor/Employment Development Department	Revenue Collection	Improve Access to Government Services	\$93,911,328	This project will allow employers to make electronic payments for billed liabilities and payment proposals, increase the compliance and accuracy of taxes and data by establishing non-audit related liabilities prior to the year-end reconciliation, and provide customers with timely information related to their account payment history. Additionally, the ACES will make collection management information available to Collection Division management.

Electronic Benefit Transfer (EBT) Reprocurement	HHS/Dept of Social Services	Health and Human Services	Improve Access to Government Services	\$89,933,695	This project will begin the planning activities to procure a new EBT solution prior to the current contract expiring in August 2008.
VoteCal Statewide Voter Registration System	Secretary of State	Case Management	Improve Access to Government Services	\$69,178,975	This project will involve conducting a business-based procurement to implement a new centralized, state-managed voter registration database. Existing county election management systems will be remediated to serve as the front-end data entry points. The solution may be a modified commercial off-the-shelf software suite, or a completely new system. The new database will completely replace the current Calvoter database and will allow the Secretary of State to meet 100 percent of the Federal Help America Vote Act voter registration requirements.
REAL ID	BT&H/Dept of Motor Vehicles	Licensing	Improve Access to Government Services	\$35,103,878	This project will enable the DMV to begin meeting the federal requirements of the Real ID Act. Specifically, the DMV will expand its current driver license (DL)/identification system name field and enhance its system testing capabilities by expanding the current DL system testing environment to mirror the changes to the production environment and increasing DL system test staffing to support the enhanced infrastructure. Additionally, the DMV will move appropriate business transactions to the Internet through the use of commercial-off-the-shelf web site infrastructure products combined with custom-developed web services.

Disability Insurance Branch Automation Project, Phase 3 (DIAP 3)	Labor/Employment Development Department	Case Management	Improve Access to Government Services	\$33,032,816	This project will automate Disability Insurance claim filing by implementing the following: 1) "smart" Internet Claim Forms that claimants can complete and submit on-line, 2) forms that can be imaged and processed electronically, 3) a key data entry function that will be used for any forms that are not transmitted electronically or that are not scannable, and 4) an electronic channel through which health care providers may submit personal health information related to specific claims.
E-Rate Digital High School	Dept of Corrections and Rehabilitation	Criminal Justice System	Improve Access to Government Services	\$28,977,642	This project will implement the Digital High School Education Technology Grant Program authorized by AB 64, effective 1997. The DH project will add computers and secure networks for wards/students at each facility so they have access to educational opportunities and distance learning to meet education requirements and ensure DCR students are able to develop skills necessary for the 21st century.
Automated License Data System (ALDS)	Resources/Dept of Fish and Game	Licensing	Improve Access to Government Services	\$27,501,166	This project will provide an on-line relational database management system supporting point-of-sale terminals at 1,600 license agent locations, and the ability to purchase hunting and fishing licenses and permits by the public via the Internet. The system will facilitate the timely capture of license and permit revenues, provide an integrated information system supporting improved Department of Fish and Game (DFG) program management and customer service, and allow the DFG to meet federal and state mandates not possible under the current system.

Vital Records Image Redaction and Statewide Access (VRIRSA) Project	HHS/Dept of Public Health	Health and Human Services	Improve Access to Government Services	\$22,291,727	This project will provide statewide access by authenticated users to digital birth and death records (vital records) via the Internet. The DPH will implement a single statewide database of vital records, electronically redact signatures from the certificates, and make the results electronically available in each county recorder's office and local registration district office as a means to prevent identity theft.
iLicensing System	State & Consumer Svcs/Dept of Consumer Affairs-Regulatory Bds	Licensing	Improve Access to Government Services	\$14,763,862	This project will improve public service by providing a system for applicants and licensees to submit initial and renewal license applications and payments through the Internet, and to print receipts, request duplicate licenses, submit changes to licensee information, and obtain information on the status of their request. iLicensing will streamline and automate the DCA's licensing and cashing processes, improve management information and reporting, and facilitate the coordination of licensing and enforcement activities by making more information accessible throughout the DCA.
Parole LEADS Modernization Project	Dept of Corrections and Rehabilitation	Criminal Justice System	Improve Access to Government Services	\$7,770,458	This project will re-architect and redesign the CalParole Tracking System (CTS) and the Parole Law Enforcement Agency Data System (LEADS) to allow many more law enforcement users access to the parolee system, to increase the accuracy of data, and increase the availability of the data to 24 hours a day, 7 days a week.
Provider Enrollment	HHS/Dept of Health Care Services	Health and Human Services	Improve Access to Government Services	\$6,323,500	This project will automate the Medi-Cal provider enrollment process allowing the electronic submission of enrollment forms and providing an automated case tracking system to track individual applications through the enrollment process.

Electronic Exams Project (EEP)	BT&H/Dept of Real Estate	Licensing	Improve Access to Government Services	\$4,673,748	This project will replace the DRE's current on-site, manual, salesperson and broker real estate exam processes with new automated, electronic exam processes. This project will result in applicants receiving Real Estate licenses in less than 2 months instead of waiting 2.5 to 4 months. In addition, it will cost less to administer on-site exams.
Local Government e-Claims	State Controller	Case Management	Improve Access to Government Services	\$4,102,470	This project will implement a commercial off-the-shelf (COTS) software product to expand the functionality of the existing mandated cost claim system. The new functionality will allow local governments to electronically submit mandated cost claims to the state via the Internet. The electronic submission would eliminate the SCO data entry and storage of the paper claims. The system will also provide automated edits and workflow management. This 'front-end' system would then interface with the existing Local Reimbursement Section (LRS) system.
Consumer Information Management System	Public Utilities Commission	Case Management	Improve Access to Government Services	\$3,872,997	This project will install and implement a modified-off-the-shelf software package to assist staff in processing consumer inquiries and complaints. The system is expected to improve the PUC's ability to respond to consumer issues, increase effectiveness in processing and resolving complaints, improve service quality to the public, and facilitate data analysis throughout the PUC.
Fuel Taxes Automated Schedule Processing Update	State Board of Equalization	Revenue Collection	Improve Access to Government Services	\$3,300,748	This project will create a Web Browser interface to enable electronic filing of fuel tax returns and reports via the Internet, provide a trial environment for E-Fileers to test their data before submission, provide the ability to submit tax payments within an E-File transaction, and other enhancements.

Electronic Laboratory Reporting (ELR)	HHS/Dept of Public Health	Health and Human Services	Improve Access to Government Services	\$3,288,246	This project will provide for the electronic submission of disease reporting from local health department laboratories.
Initiative II E-Filing Expansion	State Board of Equalization	Revenue Collection	Improve Access to Government Services	\$2,944,271	The E-Filing Infrastructure Project will improve service to California businesses by expanding E-Filing capability to include multiple-location and mandatory-EFT (electronic fund transfer) sales and use taxpayers. It will also enhance E-Filing by adding a display of prepaid amounts, enable the E-File system to accept returns with no or partial remittance, and automatically generate notices of prepayment delinquency.
Health Facilities Consumer Information System	HHS/Dept of Public Health	Health and Human Services	Improve Access to Government Services	\$2,893,014	This project will implement the requirements of AB 393 and SB 1301 by providing health services consumers and the general public with an easy-to-use Internet system to access health facility information.
California Electronic Access to Securities Information (Cal-EASI) Expansion	BT&H/Dept of Corporations	Case Management	Improve Access to Government Services	\$1,246,100	This project will modify the Cal-EASI system to increase online filings from one to three types of securities notices. The expanded online filing options will increase the percentage of security filings supported by an Internet filing option from 73 percent to 85 percent.
Increase Program Efficiencies (IPE)	State & Consumer Svcs/Dept of Fair Employment and Housing	Case Management	Improve Access to Government Services	\$1,170,610	This project will develop an Internet self-service system to improve the delivery of employment discrimination complaint services by allowing individuals to schedule an intake interview or request a right-to-sue notice over the Internet. The project will also upgrade data communications infrastructure between the DFEH headquarters and district offices.

Registry of Charitable Trusts -- Automated Registry System	Dept of Justice	Case Management	Improve Access to Government Services	\$1,160,000	This project will provide electronic reporting and imaging capabilities, including the ability to accept electronic filing of registrations and reports, automatically generate delinquency and late-fee notices, and provide access via the Internet to financial data and reports.
California Charity Care Collection (4C)	HHS/Office Statewide Health Planning-Develop	Health and Human Services	Improve Access to Government Services	\$944,000	This project will provide a system that allows hospitals to submit the required documents on-line and the public to access these documents via the Internet.
District Office Tracking and Reporting System	Resources/Dept of Conservation	Case Management	Improve Access to Government Services	\$756,100	This project will implement a centralized District Office Tracking and Reporting System, which will replace six standalone systems. The system will enhance customer service by providing public access, via the Department of Conservation's website, to expanded data on wells and the status of permit processing. This information has been requested by regulated industries and other stakeholders.
AB1182 Implementation Expansion of E-Filing	Public Utilities Commission	Case Management	Improve Access to Government Services	\$656,675	The PUC is proposing to purchase a commercially available workflow application that will enable the Advice Letter (AL) process to be automated. This includes web enabled e-filing for the informal submittal by the public and a document management repository for internal staff use in the AL process.
ACHS AB 1849	Dept of Justice	Criminal Justice System	Improve Access to Government Services	\$166,213	This project will allow the DOJ to comply with the additional data that AB 1849 (statutes 2006) mandates for the Megan's Web site.
Megan's Law Legislative Enhancement	Dept of Justice	Criminal Justice System	Improve Access to Government Services	\$89,771	This project will allow the DOJ to make changes to the Megan's Web site to comply with both AB 1849 and SB 1128 (Statutes 2006).

