

TECHNOLOGY SERVICES COMMITTEE
State Voice Over Internet Protocol Telephony (VOIP Tel) Working Group
Meeting Minutes
October 27, 2005

The third meeting of the State of California VOIP Telephony Working Group was held from 10:00 until 12:00 noon on October 27, 2005, at 2525 Natomas, Sacramento California.

MEETING PARTICIPANTS

Cal Rogers, CDSS; Clark Kelso, State CIO; Gilbert Tafoya, Cal Trans; Dan Nguyen, Cal Trans; Dan Whetstone, CDI; Roy Simpson; DOI; Christopher Flores, Delegata; Derek Woo, Delegata; Diane Williams, DTS; Joanne Lord, DTS; Alan Friedman; DPR; Bill Welty, ARB; Davood Ghods, DCA; Jerry Mercado, FTB; Victor Stiles, FTB; Mary Hanson, CaLottery; Charles Schaff, Citadel; Tom Hagan, Cisco Systems; Michael Hall, Cisco Systems; Rod Anglin, DHS; Mike Nguyen, DHS; Douglas Louie; DHS; Carol Loney; OSI; Michael Fogarty; OSI; Karl Rosander, City of Sacramento; Eric Rosander; City of Sacramento; Kirk Danson, Cisco; Sherland Jordan, CDSS

OPENING

The Technology and Services Committee Chair, Cal Rogers, opened the meeting with a welcome to the attendees. Minutes for the proceedings of the last Working Group meeting were presented and approved.

DEPARTMENT OF INSURANCE

Roy Simpson, Chief Statewide Network Support Bureau, Department of Insurance presented an update for the department's VOIP project. The response from vendors to CDI's RFP was reported as good. Confidential discussions are being scheduled for next month. Project slippage by two or three weeks was reported. Enterprise Workgroup Switch Replacement Status: All CDI locations will be equipped with new Cisco 3750 switches; procurements were started for these switches and their battery backup devices; delivery expected in 30 days with implementation to follow.

The presentation by the City of Sacramento was scheduled to give the members additional ideas for areas to have addressed as part of the DOI project. Areas identified by the Working Group will be benchmarked by DOI under the legacy systems and measured after the turn over to the new system. Members were encouraged to make note during today's presentation, of issues they would like the DOI pilot to address.

CITY OF SACRAMENTO

Karl Rosander, IT Division Manager, City of Sacramento, presented the overview of the successful deployment of VOIP for the City. Roll-out continues. Call center services were also implemented. Lessons learned and issue resolutions including 911, were described. The presentation will be posted on the State CIO Website. Also in attendance

was Eric Rosander, Principal Security Officer for the City of Sacramento. Security implications such as patch management and upgrades were described.

QUESTIONNAIRE –PROJECT MATRIX

Christopher Flores, Ph.D., Delegata, reviewed the IP Telephony Questionnaire that was presented to Working Group Members. Areas and issues identified on the questionnaire will be base lined and recorded over the course of the DOI VOIP project. This will serve as the basis for the Working Group’s development of the matrix for best practices in the deployment of VOIP for the State.

Completion of questionnaires was requested within the next thirty days. Completed questionnaires will be forwarded to Sherland Jordan (sjordan@dss.ca.gov). Should participants desire responses to be anonymous, please indicate this. The information will be compiled as such as forwarded to Delegata. Results will be discussed at the next meeting.

NEXT MEETING:

December 15, 2005
10:30 until Noon
2525 Natomas Park Drive
Conference Room One
Sacramento, California

Meeting Adjourned by the Committee Chair, Cal Rogers